

## **Andy & Dee welcome you to the Red Lion, Ilmington**

To help us keep everyone safe, here are our **Covid-Friendly guidelines**. Please take a few moments to read them and let us know if you have any suggestions, queries or concerns.

When visiting the Red Lion we ask you to:

- Provide your name and a contact number upon arrival - details will be kept for 21 days and are required for NHS track & trace
- Stay at home if you feel unwell or have symptoms of Coronavirus - temperatures will be taken and those reading 38c plus may not be admitted
- Use the sanitiser stations before entering and leaving the premises and before and after using the toilet
- Understand that due to maximum capacities, we may have to stagger entry or refuse entry at busy times
- Maintain social distancing of 2m between yourself and others outside your group or bubble wherever possible or at least 1m plus
- Remain seated at all times except to use toilets facilities, collect food and drink or make payments
- Pay using contactless card payment please!
- Ensure children remain seated and are supervised at all times
- Follow all verbal instructions from staff, signs and arrows
- Allow staff to clear all glassware, crockery and cutlery from your table - please don't bring empties back to the bar.

The Red Lion will:

- Make sure all tables, chairs, condiments and menus are cleaned, sanitised and ready for you
- Provide a table service as far as possible - place your food and drink order when everyone has chosen, to help reduce contact time
- Let you know when items are ready for collection by one person from your group. Cutlery and condiments will arrive with your food
- Ensure surfaces and toilets are regularly sanitised and areas well ventilated

And finally.... please bear with us if service takes a bit longer than 'normal', as we adjust to a new way of working!

Thank you for your support.

*Andy, Dee and the team.*